

CUSTOMER Fact Sheet

FOOD & BEVERAGE



Dairy for life

World Leading Dairy Exporter

Fonterra is a global dairy nutrition company owned by 10,000 farmers. They are a world leading dairy exporter and the 5th largest dairy company in the world

Fonterra uses the Neptune DX Platform to reduce wastage, save time and increase tooling time which is the time spent on assets adding the value to the business

Neptune Software and Zag BlueWorx, just Worx...

- SIMPLE
- COMPREHENSIVE
- GREAT UX
- OFFLINE
- INNOVATIVE
- ADAPTIVE
- EASY
- COST EFFECTIVE
- CREDIBLE

Next: Continue a roll-out and integrate I4.0

The image shows several screenshots of the Neptune Software and Zag BlueWorx mobile applications. The top row shows three screens: a dashboard with various widgets, a map with a location pin, and a detailed data view. The bottom row shows two more screens: a dashboard with a large chart and a data table, and another dashboard with multiple data points and charts. The Fonterra logo is visible in the top right corner of the image.

PROJECT Details

GOALS & CHALLENGES

- Reduce the amount of time spent on administration tasks
- Increase tooling time and value-added activities
- Reduce the amount of wastage and re-work
- Provide a mobile workforce with easier to use tools
- Integrate RFID and offline capabilities

RESULTS

- Able to spend more time on maintenance and less time on admin work
- Save time entering data into SAP
- Provide workforce information that they need to complete their tasks
- Make workforce happier by providing them with modern, easy to use technology
- Provide executive team with a savings of over \$3.08 million per year

TECHNOLOGY DETAILS

- 50 Service Technicians, Neptune Software users
- SAP Fiori Apps for multiple devices

EFFORT, DURATION & TIMELINE

- Duration: Pilot was completed in 12 weeks
- Partner: ZAG with BlueWorx