

CUSTOMER Fact Sheet



New Zealand Defense Force

New Zealand Defence Force has a mission to secure New Zealand against external threat, to protect their sovereign interests, including in the Exclusive Economic Zone, and to be able to take action to meet likely contingencies in their strategic area of interest

New Zealand Defence Force uses Neptune Software to mobilize their inventory processes and streamline the business process

“Our people love the new solution. They have been blown away with how easy it is to now get a count on equipment.” **Alan Rivers-Milliken, Logistics Information Manager**

PROJECT Details



GOALS & CHALLENGES

- Increase the accuracy of equipment counts
- Provide live information on inventory to respond to events quickly
- Reduce the time taken to complete inventory counts
- Make it easy to process data through digitizing paper processes
- Needed to integrate with existing applications
- Needed to support multiple versions
- Needed to be able to be used offline



RESULTS

- A single inventory count could take up to three months, they can now process 1,000's of items in around 40 seconds
- Trust in the data that is being captured
- Rapid user adoption
- No paper based processes
- Offline capabilities



TECHNOLOGY DETAILS

- 250 Neptune Users
- SAP ERP
- AWS for cloud authentication
- RFID Scanning



EFFORT, DURATION & TIMELINE

- Delivered through a partner