

# CUSTOMER Fact Sheet

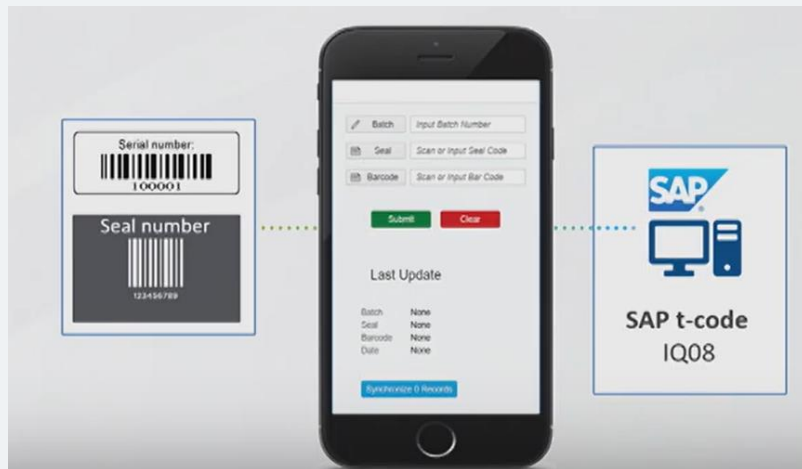
FOOD PRODUCTION



Sugar Production Company

U.S. Sugar is the largest production of Sugar cane in the United States

U.S. Sugar uses the Neptune DX Platform to improve their asset maintenance process to speed up reporting and repair of those assets through the development of apps which connect to SAP PM



## PROJECT Details

### GOALS & CHALLENGES

- Make staff tasks easier - complained SAP was too hard to use
- Increase the quality of data that was flowing into SAP
- Grow the relationship between operational staff and IT
- Decrease the amount of training time
- Reduce operating costs

### RESULTS

- Provide mobile and offline capabilities
- Streamline inspection and repair process
- Provide notifications and workflow app
- Reduce process from 3 hours to 20 minutes
- Saved circa \$200,000 not having to upgrade Warehouse Management system to deliver same benefit

### TECHNOLOGY DETAILS

- SAP PM, ERP, SCM and CRM
- Desktop, tablets and mobile

### EFFORT, DURATION & TIMELINE

- Partner: Kimble