

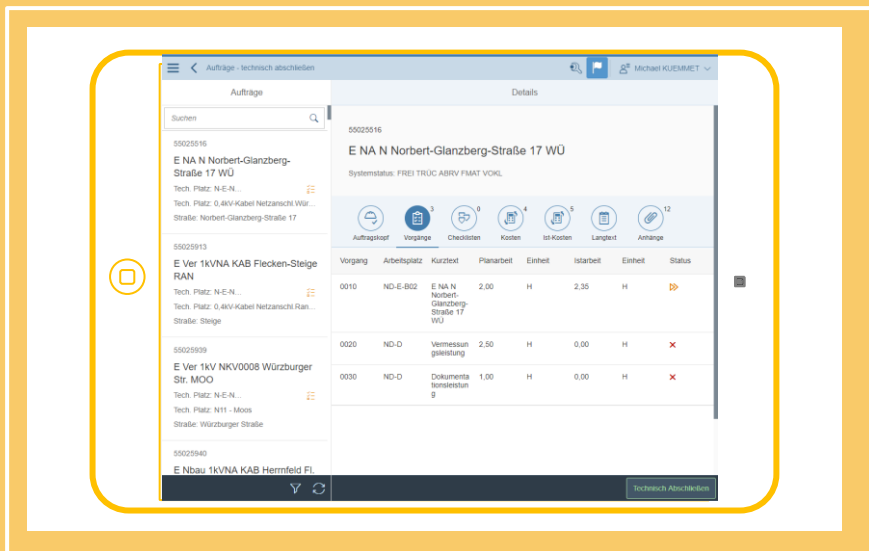
# CUSTOMER Fact Sheet



Regional Utility Company of the City of Würzburg

**WVW** is a German infrastructure company and energy provider based in Würzburg. The company is wholly owned by the city of Würzburg and supplies the city and many peripheral communities with electricity, natural gas, district heating and drinking water.

**WVW** uses Neptune Software as a platform for offline solutions based on SAP PM and to digitize the HCM Processes for desktop and mobile devices.



# PROJECT Details



## GOALS & CHALLENGES

- Establish a Platform for mobile business and processes
- Reduce paper based work
- Mobilize the Workforce with offline apps



## RESULTS

- Plant Maintenance Apps
  - Create and change/display notifications
  - Assign operations
  - PM work order and operations cockpit with checklist function
  - Display functional location/equipment
  - Equipment installation and removal
  - Material withdrawal and more
- HCM Apps
  - Manage leave request and leave request approval
  - View my paystubs
  - Time recording



## TECHNOLOGY DETAILS

- 1,400 Neptune Users
- 20 Neptune based mobile Apps currently live
- Online and offline apps for desktop, tablet, and smartphone



## EFFORT, DURATION & TIMELINE

- First Go-Live: 3 months
- Partner: Fink IT GmbH