

CUSTOMER Fact Sheet

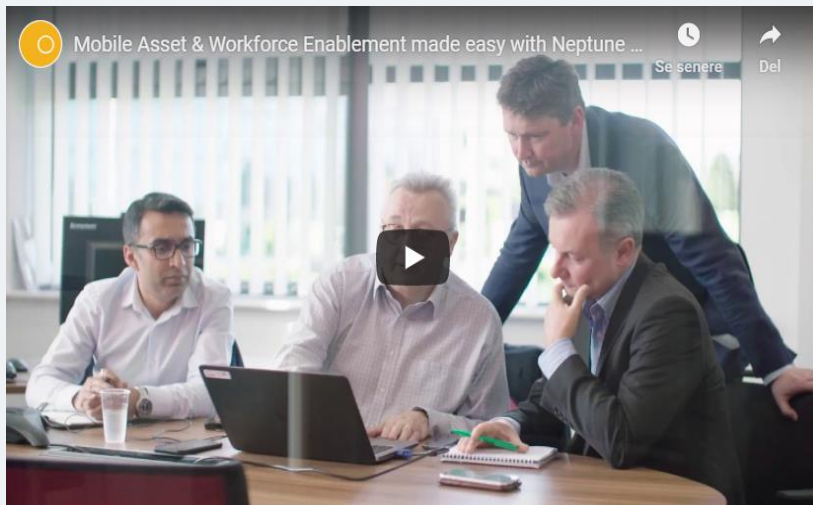
UTILITIES



Water for the North West of England

United Utilities provides water and wastewater services to around seven million people in the North West of England supplying 3million households and 200,000 business premises

United Utilities use the Neptune DX Platform to provide mobile applications to improve efficiency around plant maintenance and work management



PROJECT Details



GOALS & CHALLENGES

- Implement a desktop and mobile application for plant maintenance and work management
- Needed to be simple and easy to use for operators
- Needed to offer flexibility and the ability to customize easily
- Wanted to streamline business processes to increase efficiency
- Provide mobility and offline capabilities



RESULTS

- Utilized existing developer knowledge which saved money
- Easy to adopt and implement
- Streamlined business processes allowing them to get more done
- Able to utilize existing infrastructure and SAP ECC



TECHNOLOGY DETAILS

- 2,000 Neptune Software Users
- SAP ran
- Web and Mobile Devices



EFFORT, DURATION & TIMELINE

- 60 Applications built with 2 FTE